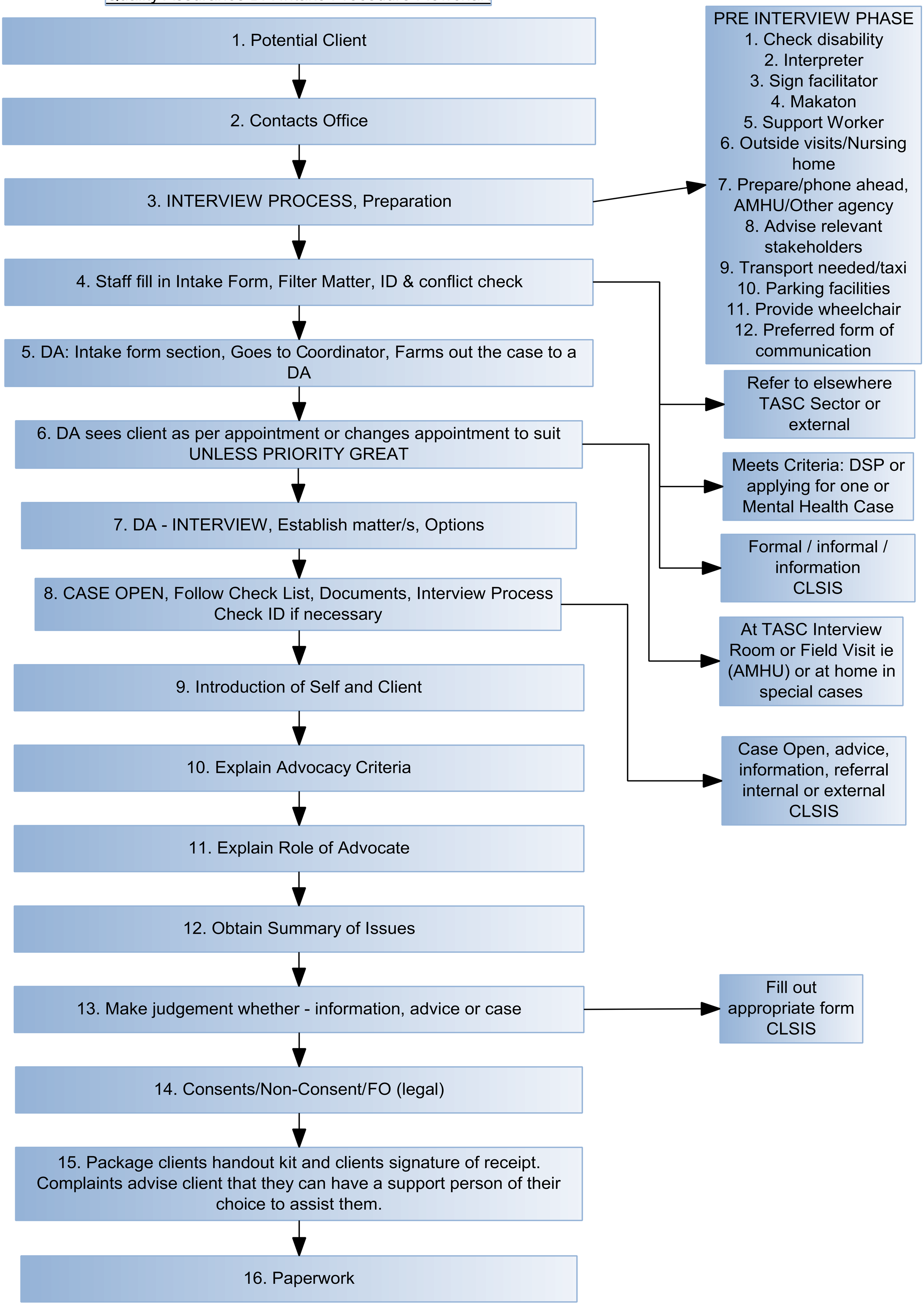Quality Assurance DA Intake Procedure Flowchart